

Arthur Gorrie Correctional Centre

Visitor Information

To book a visit, please phone (07) 3212 0472 during the following hours:

Monday to Friday 8:30am – 12:30pm and 1:00pm – 5:00pm
Saturday and Sundays 9:30am – 11:30am and 1:00pm – 3:30pm

Bookings will not be taken outside these hours. Bookings must be made at least 24 hours in advance. This includes add-ons and re-bookings.

	Days	2 hour Visit Times	1 hour visit times
Mainstream	Monday, Wednesday, Saturday	9:00am – 11:00am 1:00pm – 3:00pm	10:00am – 11:00am
	Thursday	1:00pm – 3:00pm	
	Friday	9:00am – 11:00am	10:00am – 11:00am
	Sunday	9:00am – 11:00am	10:00am – 11:00am
Protection	Tuesday	9:00am – 11:00am	10:00am – 11:00am
	Thursday	9:00am – 11:00am	10:00am – 11:00am
	Friday	1:00pm – 3:00pm	
	Sunday	1:00pm – 3:00pm	

**There are no visits sessions scheduled on the following Public Holidays:*

New Years' Day, Australia Day Holiday, Good Friday, ANZAC Day, Queen's Birthday, Christmas Day. The Visits Booking Centre is not staffed on these days.

Arrival Times

All visitors are to arrive at the Centre at the following times:

Session 9:00 – 11:00am Before 8:30am
Session 10:00am – 11:00am 9:00am – 9:30am
Session 1:00pm – 3:00pm 12:00pm – 12:30pm

Visitors who arrive after the cut-off times of 9:30am or 12:30pm will have to rebook for another day.

Transport to the Centre

A bus service is available for visitors to the Arthur Gorrie Correctional Centre. There is no charge to visitors for this service. For further information, contact the Prison Transport Group on Toll Free 1800 334 379. Mobility services can be accommodated if required.

Other Information

Tobacco and other smoking related products are prohibited items within a correctional centre. Tobacco and other smoking related products must not be taken into a correctional centre, and must be either secured in a motor vehicle or visitor locker. No smoking will be permitted anywhere in the grounds of a correctional centre, including car parks, walkways, visits processing etc. Only three (3) adults and a reasonable number of children may visit each prisoner once a week. Only the names submitted when the visit was booked will be allowed access to the centre on the visiting day. Dress standards apply, in accordance with Queensland Corrective Services' procedure.

Contact Details

Postal Address: Locked Bag 1300, Archerfield QLD 4108
Street Address: 3068 Ipswich Road, Wacol QLD 4076
General Enquiries: (07) 3212 0411



BYPASS DOOR ENTRY REQUIREMENTS

- If you are visiting a prisoner at the Arthur Gorrie Correctional Centre (AGCC) and require the use of the bypass door due to a medical condition, **BEFORE** visiting for the first time you are required to submit a letter to the Office of the General Manager requesting approval to enter the centre via the side door due to a medical condition.
- Please include a letter and / or medical certificate from your doctor advising of the condition or reason you are unable to enter via the Rototurn. Upon receipt of this documentation a review will be conducted and you will be advised of the outcome.
- Medical Conditions can include but are not limited to the following:-
 - Hip/Knee Replacements
 - Pacemakers
 - Medical Patches/Aids

All other relevant security checks will still apply.

Management

Arthur Gorrie Correctional Centre

